



Dan Vandal  
MP Saint-Boniface - Saint-Vital  
4-213 St. Mary's Road,  
Winnipeg, MB R2H 1J2

RE: Symington Yards Train Car Noise

I would like to advise you that we have received numerous complaints from our residents about the excessive train noise from Symington Yards. Some of the residents have attempted to communicate with CN to express their concerns over the squealing of the trains and increase in noise in the past few years. Many of these residents have lived in Southland Park for 30 years or more.

Last December I sent CN an email advising them of our concerns on the excessive noise of the train squealing and asked if some changes have been made that might have caused this. I received an email from Lou, their public affairs rep, stating that there were not any alterations to intensify the noise and they would pass along my complaint to their local operations personnel.

We have continued to receive many more complaints from the residents about the noise. I called CN's number at 1-800-361-0198 and left a message expressing our concerns. I received a message from a Diane advising that there will not be a response.

On September 8, 2021, I sent another email to Lou, at [contact@cn.ca](mailto:contact@cn.ca), asking the following.

1. Has anything been done to lessen the noise?
2. Has CN done a study on this problem?
3. Can I speak to someone personally?

I also advised CN that many other railways have experienced this problem. A railway in Australia installed track lubrication and flange lubrication and the wheel squeal noise appeared to have been almost eliminated.

As of today, I have not received a response from CN. We are getting to the end of our options and would like you to help us with this issue. Can you please contact CN about our predicament and maybe provide me with a contact that I may discuss this further?

I thank you in advance in helping us out.

Don Blasko,  
Vice President, Southland Park Residents Association  
204-254-7426

cc. Shaun Nason, City Councilor – Transcona Ward  
Audrey Gordon, MLA for Southdale